



Terms & Conditions

All bookings are accepted in good faith, based on the information provided by the client, and are deemed to be accepted only when the 50% booking fee is paid and acknowledged in writing, including by, email, or text message.

No additional costs, or changes in costs, can be made after the contract is acknowledged by both parties, unless the consumer wishes to add the provision of extra services to the contract. The Celebrant reserves the right to increase the fee payable due to altered instructions of engagement, e.g. time at the event being extended or the venue changed. In this case a revised or additional contract should be created as per point 1.

After the booking email is acknowledged, the Celebrant must confirm the terms of the agreement, in writing and on a durable medium, to the consumer: but only if the terms of the contract e.g. costs, have not already been provided, on a durable medium, pre-contract.

Any consumer entering a contract with a Celebrant will have 14 calendar days in which to change their minds, and do not have to give a reason for doing so. A cancellation form will be issued with the booking confirmation. You do not have to use this cancellation form if you make clear that you are cancelling. Because the burden of proof for showing cancellation within the cancellation period rests with the consumer, it will be in the consumer's interest to keep some record of the cancellation.

The 14 days for cancellation period will start the day after the booking fee has been paid and Confirmation email (contract) has been sent.

If you have asked the Celebrant to start work on this ceremony, and they have done so, you can still change your mind within the 14 days, but you will need to pay for any work done in that period. The Celebrant can charge for any work done up to the point of cancellation.

Any booking fee is deducted from the final account. In the event of cancellation, it is non-returnable once the first draft has been sent to the consumer- see Cancellation Charges below. - The balance of the account is payable 30 days prior to the event, unless otherwise agreed.

The fee quoted is inclusive of travel based on a 25-mile distance from the Celebrants' home and is guaranteed for 30 days from the date of the written confirmation. Further travel will be charged at 42p per mile and added to the final invoice.

Every effort is made in good faith to fulfil the engagement, but responsibility cannot be accepted for non-arrival due to circumstances beyond the Celebrants' control, e.g. extreme weather conditions, industrial action, failure of public services etc. - In the event of non-arrival, a refund will be made to the client, according to the circumstances prevailing.

In the event of illness, every effort will be made to provide a substitute Celebrant, and to pass on full details of the booking and planning documentation for the event. No additional fee will be charged.

Cancellation Charges: In the event of cancellation by the client for any reason, the following charges will apply from acceptance of a booking:

6 months or more prior to the event = Forfeit of booking fee
1 - 6 months prior to the event = 75% of full fee is payable
Up to 1 month prior to the event = Full fee payable

Cancellations after the initial 14 day cooling off period will only be accepted in writing to the postal address above. Regrettably, telephone, texts or emails cannot be accepted. ¹¹_{SEP} There would be no extra charge for rescheduling due to COVID 19 and the Celebrant would confirm alternative available dates to accommodate this.

Ceremonies by Lisa Rogers Terms & Conditions 2020